## How to create a booking – Step by step

## IMPORTANT INFORMATION PRIOR TO PLACING A BOOKING\*

- 2. Explore our Maps and decide which Section 'A, B, C, F, G or H' you wish to camp in (Note: Section G & H are unpowered, not all sections will be open all year). Site dimensions can be located in the document under each map.
- 3. On a computer, hover over tab that says 'Camping' and click 'Terms & Conditions' OR on a phone click this symbol ≡ then click the tab that says 'Camping' and click 'Terms & Conditions.'
- 4. Please read full Terms & Conditions, including Cancellation Policy located under 'Cancellations & Reservation Modifications.'
- 1. At the top of the page, click "Book Now."
- 2. Enter in your arrival and departure dates and how many adults/children will be occupying the site
- **3.** Choose which Section you wish to camp in Section 'A, B, C, F, G or H.' (Note: only Sections with availability will allow you to book.)
- **4.** You can use the 'Show Availability' to explore when Sections are available.
- 5. Click 'Book Now' on your chosen Section.
- 6. Check over details and click 'Next Step.'
- 7. Click 'Select Site from Map.'
- 8. Click on a site you like, green is available.

  (Note: you can read the dimensions of sites here as well to ensure your caravan/set up will fit within the site boundaries, this includes any vehicles).
- 9. When you decide on a site click 'Confirm Site Selection.'
- **10.** Under 'Booking Details' you must fill out all required fields (\*).
- 11. Enter all Guest Details and Payment Details.
- 12. You <u>must</u> tick box stating that you have read and agree to the Terms & Conditions.
- 13. Click box that says 'Place Booking & Pay in Full.'

## How to create a group booking – Step by step

## IMPORTANT INFORMATION PRIOR TO PLACING A BOOKING\*

- 2. Explore our Maps and decide which Section 'A, B, C, F, G or H' you wish to camp in (Note: Section G & H are unpowered, not all sections will be open all year). Site dimensions can be located in the document under each map.
- 3. On a computer, hover over tab that says 'Camping' and click 'Terms & Conditions' OR on a phone click this symbol ≡ then click the tab that says 'Camping' and click 'Terms & Conditions.'
- 4. Please read full Terms & Conditions, including Cancellation Policy located under 'Cancellations & Reservation Modifications.'
- 1. At the top of the page, click "Book Now."
- 2. Enter in your arrival and departure dates and how many adults/children will be occupying the site
- 3. Choose which Section you wish to camp in Section 'A, B, C, F, G or H.' (Note: only Sections with availability will allow you to book.)
- 4. You can use the 'Show Availability' to explore when Sections are available.
- 5. Click 'Book Now' on your chosen Section.
- 6. Review the details for your first booking and click '+ Add Another Booking.'
- 7. Enter in your arrival and departure dates and how many adults/children will be occupying the site for your second booking.
- 8. Click 'Book Now' on your chosen Section.
- 9. Repeat steps 13 to 15 if you wish to add another site.
- 10. Review the details for each booking and click 'Next Step.'
- 11. Enter all Guest Details for each booking, click 'Save Guests.'
- 12. Click 'Select Site from Map', here you can choose sites which may be next to each other.
- 13. Click on a site you like, green is available.

  (Note: you can read the dimensions of sites here as well to ensure your caravan/set up will fit within the site boundaries, this includes any vehicles).
- **14.** When you decide on a site click 'Confirm Site Selection' and repeat steps for additional sites.
- **15.** Under 'Booking Details' you must fill out all required fields (\*).
- 16. Enter Primary Contact Details and Payment Details.
- 17. You must tick box stating that you have read and agree to the Terms & Conditions.
- 18. Click box that says 'Place Booking & Pay in Full.'